



OneImaging FAQ

What You Need to Know About Your Imaging Benefit

What is OneImaging?

OneImaging offers a concierge experience for your family's medical imaging needs. With OneImaging, you can save thousands and significantly reduce out-of-pocket costs for your family compared to current, traditional options.

Who can use this benefit?

OneImaging services are being offered to all employees, spouses and dependents who are covered on an employer-sponsored medical plan

What kinds of exams are covered?

You can use OneImaging for:

- MRI
- CT Scan
- Ultrasound
- Mammography
- X-Ray



Questions? Call or text (833) 619-0837

Learn more: join.oneimaging.com



What is an imaging order or referral?

An imaging order (sometimes called a referral) is a written request from your doctor for an imaging exam—including an MRI, CT scan, X-ray, Ultrasound, or Mammogram. You'll need this to schedule your exam through OneImaging.

What should I do if my doctor has already provided an order?

You can send it to us and we'll help you schedule your exam:

- Upload your order in your OneImaging account
- Email a photo of your order to order@oneimaging.com
- Text a photo of your order to (833) 619-0837
- Have your referring doctor fax your order to (305) 448-6794

What if I don't have an order yet?

No problem! Call or text us at (833) 619-0837 and we'll help you figure out what to do next.

How do I pay for an exam using OneImaging?

OneImaging calculates the true and total cost of your exam up front so that you have no surprise medical bills, and can determine where you want to go based on the cost and distance you're comfortable traveling. Upon appointment confirmation, we will provide you an opportunity to enter your HSA/FSA, credit, or debit card information through our secure website.

How much will I save?

Most members will have significant savings compared to traditional imaging costs—often totaling hundreds or even thousands of dollars. OneImaging also confirms pricing up front to help you avoid surprise bills.